



STEENBERG WINE CLUB TERMS AND CONDITIONS

Discover a world created for the ardent wine lover. A world where you are one of an inspired group of loyal Steenberg enthusiasts. As a Steenberg Wine Club member, you will enjoy exclusive invitations to events, promotional wine offers, and special discounts on exceptional experiences across our farm. Membership opens the door to early access to new vintages, our library collection of wines, and more.

1. MEMBERSHIP ACTIVATION AND RENEWAL:

- ⇒ You can become a member of the Steenberg Wine Club for 12 months by purchasing at least 24 bottles of any Steenberg wines as a single purchase. Membership benefits are valid for 12 months and will be renewed for another 12 months on the purchase of another 24 bottles of Steenberg Wines.
- ⇒ Each member will receive a membership card, which must be presented at all qualifying Steenberg outlets to access the Wine Club benefits.

2. MEMBERSHIP ELIGIBILITY:

- ⇒ Membership is open to individuals aged 18 years or older with a valid South African ID and a physical address in South Africa.
- ⇒ Membership is for personal use only and is non-transferable. Benefits may not be extended to guests or companions.

3. DISCOUNTS AND PURCHASING:

- ⇒ Discounts apply exclusively to wines purchased for local consumption and are not valid for export.
- ⇒ Wines purchased at discounted prices are intended for personal use and may not be resold.
- ⇒ Discounts are not applicable to wines already on special or included in promotional offers.
- ⇒ We do not allow you to stack or combine your discount with that of another member

- ⇒ Delivery of wine orders will take 5–7 working days for main delivery centres, including Johannesburg, Pretoria, Cape Town, Port Elizabeth, and Durban. Deliveries to outlying areas may take longer and incur additional charges - these costs are available on request.

4. EXCLUSIVE STEENBERG WINE CLUB BENEFITS AND DISCOUNTS:

Steenberg Wine Club members will enjoy the following exclusive benefits and discounts:

Steenberg Vineyards:

- ⇒ 15% discount on wines purchased in store or on our website.
- ⇒ Free delivery for orders of 12 bottles or more, or wines to the value of R1 500 or more to main centres in South Africa. Outlying areas will incur a surcharge.
- ⇒ Complimentary Classic Tasting for the Wine Club member and one partner, to be redeemed once per year as long as you are an active Wine Club member.
- ⇒ Early access to new vintage releases and limited wines.
- ⇒ Exclusive invitations to VIP Wine Club events and tastings.
- ⇒ Dedicated Wine Club Ambassador to facilitate your orders.
- ⇒ Each member is entitled to one complimentary Classic Tasting for two people per year at the Steenberg Tasting Room.
- ⇒ Cheese & Wine Pairing vouchers issued before 30 September 2023 are no longer redeemable.

Steenberg Hotel and Spa:

- ⇒ 10% discount off treatments at Steenberg Spa.
- ⇒ 10% discount off Rack Rates at Steenberg Hotel.
- ⇒ 50% discount off a single golf lesson with Etienne Olivier Golf Academy at Steenberg Golf Club.

Bistro Sixteen82:

10% discount off your bill at Bistro Sixteen82 for tables of 6 or less. One membership card valid per booking. Discounts are not valid on menu specials, event menus, special days, or private functions.

Tryn:

10% discount off your bill at Tryn for tables of 6 or less.

5. MEMBERSHIP CONDITIONS AND TERMINATION:



- ⇒ Benefits are subject to availability and may be changed or updated without prior notice.
- ⇒ Only one membership card may be used per booking or transaction across all Steenberg establishments.
- ⇒ Members must comply with the Codes of Conduct at all Steenberg establishments.
- ⇒ Each member agrees that changes to these terms and conditions will be made from time-to-time, and members are encouraged to review them periodically.

6. PERSONAL INFORMATION CONSENT

By becoming a Wine Club member, you opt-in to receive our newsletters and any other direct marketing communication from us, and consent to us storing and processing your information in accordance with our Privacy Policy for us to give you access to the Wine Club benefits and discounts and to market our products to you.

7. CANCELLATION OR REVOCATION OF WINE CLUB MEMBERSHIP

- ⇒ We may revoke your membership if you breach these terms or the Code of Conduct of any Steenberg establishment.
- ⇒ You can cancel your membership in writing by sending us an e-mail.
- ⇒ Once your membership is revoked or cancelled, all benefits in terms of your membership will also be cancelled with immediate effect.

For any questions regarding membership, delivery fees, or specific benefits, please contact our Wine Club team directly. Thank you for being part of the Steenberg Wine Club – where exceptional wines and experiences await.

